



Parkguard Ltd

Service provider to Local Authorities & Police

Working in partnership with



ISLINGTON



**METROPOLITAN
POLICE**

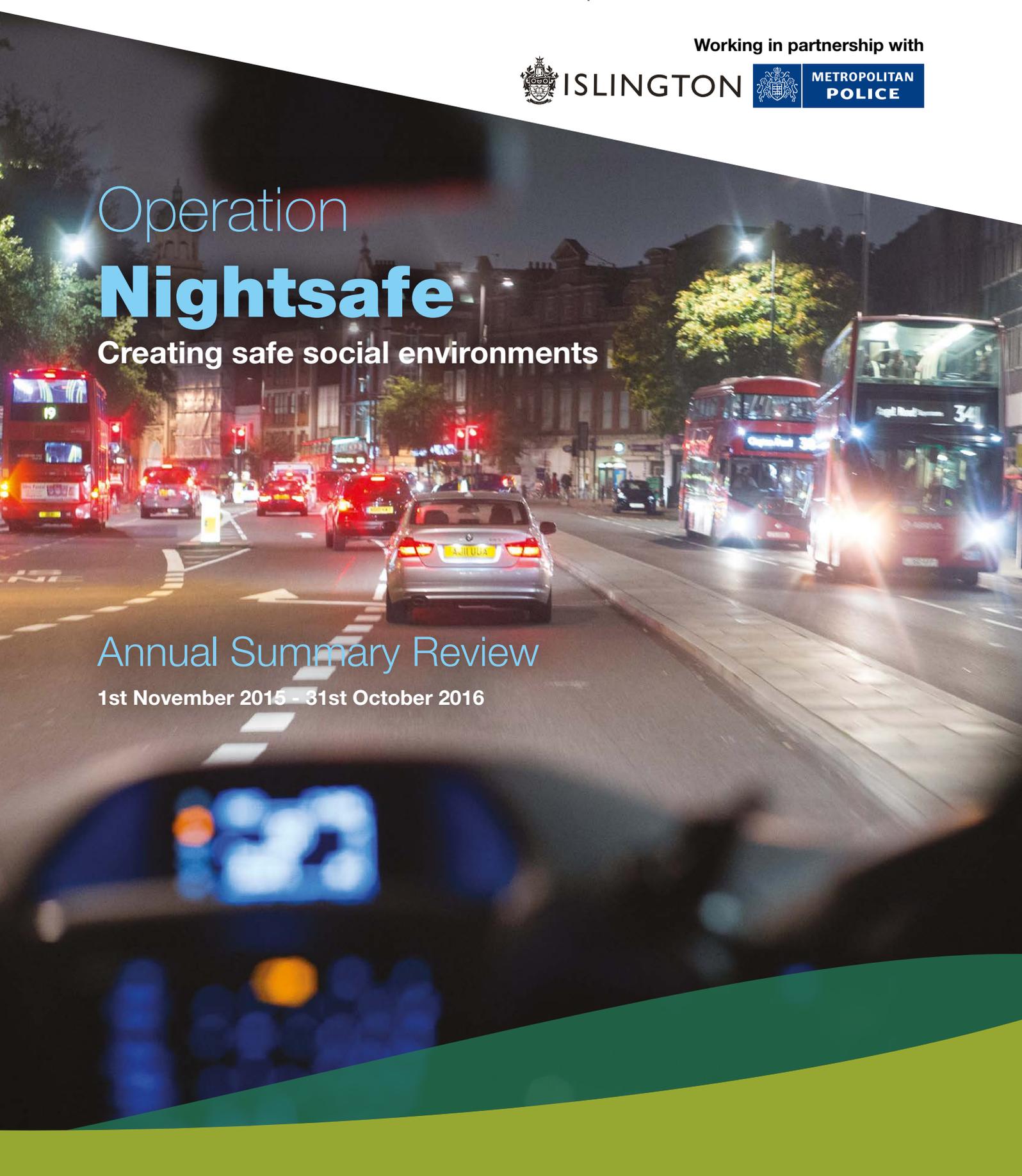
Operation

Nightsafe

Creating safe social environments

Annual Summary Review

1st November 2015 - 31st October 2016



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This review is of the Parkguard Team's actions only and excludes Police, Council and Licensing Team data or outcomes generated, either independently by them or as result of follow-up action enabled by this team (such as criminal or civil prosecutions, imposing regulation/conditions or other subsequent interventions).

Background and Service

In 2014 Islington adopted the power to impose a Late Night Levy on all businesses selling or supplying alcohol between midnight and 6am. The amount of levy payable is prescribed by central government to help improve the Night Time Economy (NTE).

By law 70% of the income generated by the levy must be allocated to the Police to spend on activities to reduce crime and disorder associated with the late night sale and consumption of alcohol. The remaining 30% will be retained by the Local Authority to spend on activities to improve the local NTE and the environment in which these activities are concentrated.

In Islington, the Police and Council, with support from the Mayor's Office for Policing and Crime (MOPAC), have agreed to pool the levy income and to deliver a dedicated, multi-agency partnership called Operation Nightsafe. The team consists of Police and Council Licensing, the Parkguard Nightsafe Patrol Team, Special Constables and Policing resources from Safer Neighbourhoods.

The Parkguard element of Operation Nightsafe consists of a Police Accredited, street-based tasking team, delivered by Parkguard on behalf of Islington Council and working in partnership with the Metropolitan Police in a support capacity. The overall aim of this four person team is to provide a dedicated service at key times to aid in tackling NTE issues through presence patrolling, safeguarding, information and intelligence gathering, as well as enforcement where required. The primary purpose of this operation is to support the public, licensees and other partner agencies in the overall management of public disorder, crime and other forms of nuisance associated with NTE and to minimise risks to public safety and impact on the wider community.

Winners of the first Metropolitan Police Police and Security (PaS) London Awards 2016

Partnership & Engagement category



The area of responsibility is borough wide and the deployment is determined on a nightly basis by intelligence-led tasking, call response and Police team briefings.

The team provides a dual function service, combining medical and policing support that is focused around key crime generators such as off-licences, pubs, clubs and high footfall streets for NTE. In addition to general crime and anti-social behaviour their role also includes addressing licensing, street trading and taxi touting issues. To deliver this role, Parkguard Officers are appointed persons empowered to act on behalf of the Local Authority in an enforcement capacity, as well as utilising delegated powers as part of the Metropolitan Police Community Safety Accreditation Scheme under the Police Reform Act.

Promoting public safety and providing support

Supportive Action & Promotion of Safety

Assisted member of public in need	536
Health & welfare check People checked due to a concern for safety	724
Medical Support Provided *Note: Ambulance called to attend x20. Which is a potential reduction on LAS NTE calls of 77	97
Crime Prevention Advice Provided to people found in a vulnerable position	157

The reasons for checking on welfare ranged from serious assaults down to inebriation

“The team provides a dual function service, combining medical and policing support that is focused around the Night Time Economy.”

Operation Nightsafe

Patrol Medic Overview

Due to the nature of the role being that of proactive patrolling, the team predominantly find issues or arrive on scene just as an incident unfolds or it is coming to a conclusion.

Over this period the Patrol Medic has attended to:

29	Patients requiring treatment, solely due to intoxication
25	With traumatic injuries requiring specialist treatment
17	Patients with significant head injuries
14	Patients with serious facial injuries
5	Patients with life threatening injuries to a limb
18	Minor injuries

Parkguard needed to ensure that the team are equipped to deal with a wide variety of incidents until other relevant service can be alerted and arrive on scene. Given that our focus is the night time economy, we are often first on scene to incidents that involve injury or concern for safety through alcohol, drug use, trips and falls, assaults and so on. Based on this, we anticipated that we would require a medical element to the patrol team, to ensure that we can give the best immediate response to all, to safeguard and support them. Over this period, the Patrol Medic has provided care on 108 occasions to those either working in or enjoying Islington's NTE.

We have also further invested in training and equipment over the period to provide an enhanced level response and to enable the best possible care until the arrival of the London Ambulance Service (LAS) or other appropriate services.

As a by-product this has also enabled us to help reduce unnecessary demand on the LAS by resulting calls that did not require an emergency response. This is due to calls being made due to poor judgement or panic and often from the callers also being drunk. Through assessment and intervention of a Medic, we were able to cancel or prevent the dispatch of 57 ambulances that could be re-deployed to life threatening emergencies and which prevents a minimum spend of approximately £14,478.

The Patrol Medic has also provided definitive treatment to 108 patients on the street that would have required attendance to an Emergency Department or Urgent Care Centre, again preventing a minimum spend of approximately £11,664 (source: NHS evidence.nhs.uk, NICE, kingsfund.org.uk).

Medical Support

Examples of good work:



Team found a collapsed male and the Medic identified male was in cardiac arrest. CPR was conducted by the team whilst the Medic secured an advanced airway and attached the defibrillator. The third and final shock proved successful in restarting the male's heart just as the advanced trauma team arrived. They were able to progress straight to administering life support drugs. The male was transported to St Barts Heart Attack Centre where he received lifesaving treatment. **The Medic and team were commended by the consultant surgeon and HEMS advanced trauma team for providing lifesaving interventions.**

The teams attention was drawn to a female bleeding profusely from her head. It was established she had fallen back landing on a cocktail jug which penetrated her head, resulting in her losing around 2 pints of blood. Medic managed to eventually control the bleed using specialist trauma dressings. Due to a lack of available ambulances the team rushed the female to a nearby trauma centre where she received definitive treatment. **The team were thanked by the Ambulance Duty Officer.**

Medic provided lifesaving interventions to an unconscious male that had been subjected to a serious assault where his head had been stamped on. Spine and airway protected prior to ambulance arrival, allowing specialist trauma team to package and transport male immediately to a trauma centre.

Medic stabilised a male that had been stabbed in the abdomen. Bleeding stemmed and wound closed using specialist dressings which proved to be lifesaving. **Handed over to HEMS trauma team who commended the medic for his management of the patient.**

Medic identified a male leaving a venue that appeared to have overdosed with a recreational drug. Ambulance summonsed without delay and male conveyed to a specialist centre due to body temperature. **Early intervention saved the male's organs from serious damage.**

Team located an unconscious female down an alleyway on her back, with vomit blocking her airway preventing her from breathing. **Airway cleared and oxygen administered which proved to be lifesaving.**

Team found a male that had sustained significant head injuries following a serious assault with bottles. **Bleeding stemmed by Medic and handover to Trauma Team.**

Medic responded to call for assistance from Police due to lack of available ambulances, with an unconscious male with a significant head injury. Lifesaving intervention was provided by the Medic who identified the male had a blocked airway due to trauma.

Team came across a male having a violent seizure in the middle of a busy carriageway. The team protected the scene whilst the medic stabilised the male. **It was established the male had absconded from hospital and needed urgent treatment.**

Welfare Overview

A core function of this team is to safeguard people who become vulnerable through circumstances, excess alcohol or drug and to prevent them becoming victims of crime or injured or worse.

These individuals are normally located in the immediate vicinity of licensed premises or more isolated locations where they have wandered off before their situation deteriorates.

The support provided is very wide ranging, but the most regular types of support were:

- Locating people unconscious or asleep or suffering exhaustion at bus stops, in adjacent residential areas or in side streets and alley ways as a result of the influence of alcohol and or drugs.
- Finding people alone, vomiting and vulnerable. The Patrol Team assisted them in cleaning themselves up, providing medical assessment, water and refuge at the vehicle until transport home can be secured or guardians located. The teams have often also provided disposable bowls and waste bags for the onward journey and assisted with cleaning the scene due to bodily fluid left outside front doors etc.
- People who are disorientated and have become lost while trying to make their way home or are unable to get themselves to a transport hub as they are incapacitated through excess alcohol. Many of these also had minor cuts or abrasions from falls or stumbling along building walls. Cleaning wipes and plasters were often provided but they did not want to be treated officially by the Patrol Medic so these are not included within the medic returns.

S.O.S / Welfare Unit

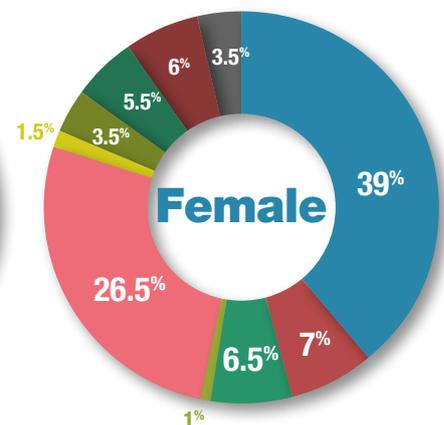
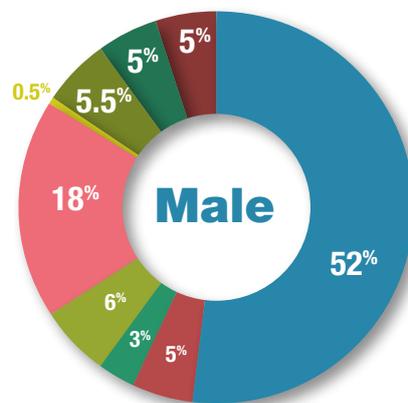
Over this period we deployed a fully equipped and marked emergency Ambulance for **23** shifts at peak time on core nights. This deployment comprises of two medics' stationing as directed by the Nightsafe Team and Police, predominantly in the most high foot fall and priority night time economy areas. These locations changed as the night progresses, mirroring that of party goers transition from pubs to late bars and clubs and then routes to transport hubs. The deployment also contained a reactive element in which they were re-tasked to different areas and incidents based on information and intelligence received from Police and patrol units in real-time. The purpose of this deployment was to provide medical care to those injured or ill through drugs and or alcohol and provide a safe place for people to seek assistance and be safeguarded. The unit also acted as additional, capable guardians to alert the Police and Nightsafe Team to any potential or actual issues, as well as providing general advice, information and referral to other means of support.

23
Shifts



Welfare support by category

Reason	Male	%	Female	%
Drunk	238	52%	186	39%
ill	22	5%	32	7%
Victim	13	3%	30	6.5%
Asleep	26	6%	5	1%
Waiting Transport	84	18%	126	26.5%
Taken Home	2	0.5%	7	1.5%
Medic	24	5.5%	17	3.5%
Directions	23	5%	26	5.5%
Friends/Lost	23	5%	29	6%
Phone	0	0%	17	3.5%
Total	455		475	



- Drunk
- Waiting Transport
- Directions
- Ill
- Taken Home
- Friends / Lost
- Victim
- Phone
- Asleep
- Medic

In terms of victim code by gender, males tended to be victims of crime ranging from snatches to major assaults. The majority of females found were feeling unsafe in unfamiliar surroundings as lost or alone, or in fear following unwanted or aggressive attention being paid to them by individual males or groups of males. In terms of the Medic/Illness code, males tended to require assistance due to accidents as result of risk taking, horse play or altercations. With females it tended to be illness as a result of excess alcohol or trips and falls.



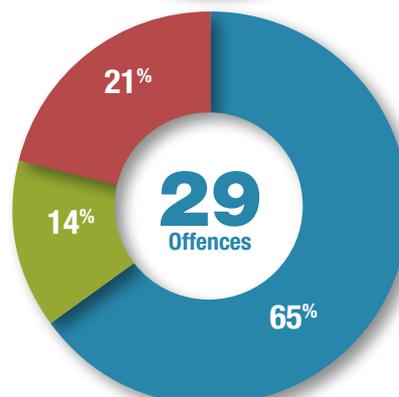
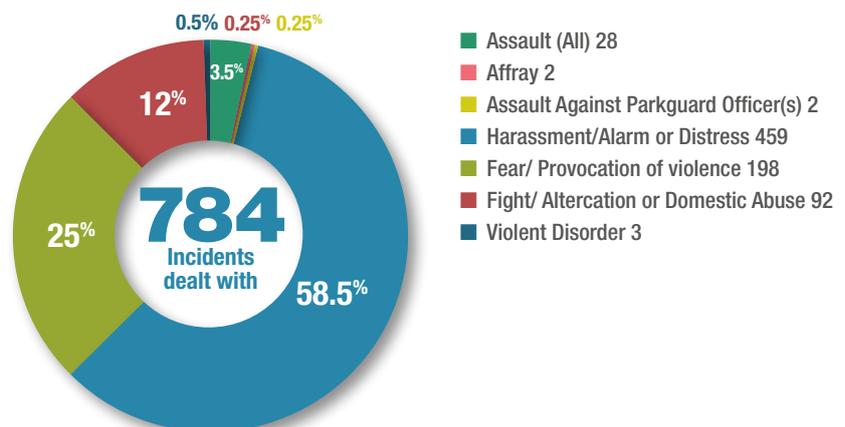
NTE Violence and disorder



Over the 12 months the team have dealt with 784 incidents involving violent or aggressive behaviour within a NTE setting and the majority included multiple individuals and people under the influence of alcohol and/or drugs.

The specific delivery of this service is complimentary of borough policing, but intrinsically different in aspects of deployment. This enables the team to apply predominantly proactive patrol techniques and therefore focus on early intervention, through being present at the time of potential escalation to violence.

This early prevention means the team intervene through verbal resolution or physical interventions, which reduces the number of actual assaults. The large number of incidents shown below where violence was either threatened or intimated would more often than not have been added to the total number of assaults if not for the team's intervention and de-escalation. Equally where there were people already found starting to physically engage in a fight, the intervention has served to prevent these escalating and then resulting in serious injury. Of the 784 incidents there were 31 confirmed and processed assaults, the majority of which occurred prior to the team's arrival.



There were 23 people arrested as a result of Patrol intervention for 29 offences ranging from public order, possession of a class A drugs to offensive weapons and serious assaults.

- Violence and disorder 19
- Drugs and drink 4
- Other crime 6

Enforcement action

The majority of arrests were as a result of varying types of assault including domestic abuse.

Enforcement action taken	
Patrol generated arrests	29
Person (s) Requested / directed to leave/ disperse	675
Person (s) Warned & Advised at scene due to conduct	1235
Suspects, Offenders and relevant issues brought to the attention of the Police	51
Person (s) Warning via Report/other (20) and Relevant Person Informed (32)	52
Person (s) Warning via Report / other	20
Area Search - Person/Article	5
Area Search – For suspect or witness appeal	152
Persistent / prolific offender detected, Monitored & Reported	22

Violence / Disorder

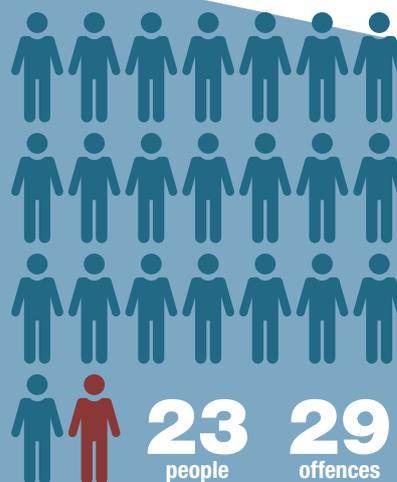
Of the 784 violent incidents there were 31 confirmed assaults, the majority of which occurred prior to the team arrival.

Examples of patrol generated arrests of note include:-

- The Team were called to a large scale brawl at the premises involving approximately 30 people fighting using belts and other weapons. On Parkguard's arrival several suspects made off before they could be detained. Police were called and Parkguard Officers assisted with disarming and detaining 3 suspects. The Patrol Medic rendered intensive first aid to several victims of this fight. Three arrests were made for Violent Disorder.
- Whilst parked opposite a venue Officers observed an altercation taking place outside the venue. An investigation took place and one victim was Italian but Parkguard were able to speak to him due to the multi-lingual ability of one of the officers. As a result of this investigation a male was detained and subsequently arrested by Police for Actual Bodily Harm (ABH). First Aid was rendered by the Patrol Medic.

- The Team were called to an assault and whilst the Patrol Medic administered treatment the other Officer made local enquiries which resulted in the detention and arrest of a male for ABH.
- Whilst on a short foot patrol Officers witnessed a drug exchange and intervened, 1 female was arrested for possession with intent to supply a class A drug (MDMA).

These are excellent results when considering the patrol is one vehicle, covering borough wide 4 days per week and that the primary focus is supportive roles for the public, Levy payers, Police and Council through prevention, safeguarding and welfare as opposed to enforcement.



NTE Violence and disorder

Consistent, familiar liaison and forming trusted relationships are vital to effective information gathering, crime reduction and prevention. It also aids in finding collaborative solutions and delivering tangible, productive support to new and emerging issues. As this team has a far lower call demand than emergency services, they are able to dedicate sufficient time to engagement and liaison.



- Liaised - (Public) For the purpose of reassurance information & intelligence gathering. These are occasions not number of people (36.2%). Average encounter per visit or specific area patrol 5 to 10
- Liaised - Door Supervisors, Designated Premises Supervisor (DPS) & venue owners and council staff (56.2%) Occasions not number of people. Average encounter per visits 2 to 6 door staff (Repeat liaison)
- Liaised (Police) 343 occasions (7.6%)

Joint working and additional service provision

Supportive Action & Promotion of Safety	
Police Joint Patrol	8
Met S/C Development Duty	0
Attended Police Operation	0
Joint Patrols with Licensing/ Street trading	0
Additional Tasking Team Deployed (2nd unmarked vehicle to focus on specific taskings)	31
NTE meetings (Pub Watch, Review, monitoring & forward planning)	16
Attended court to give evidence	0
Welfare Unit Deployed	23

Other priority returns

Street population related incidents dealt with	
Begging	4
Homelessness	43
Disorderly Street Drinkers	44
Known Street Drinkers present - No Offences	20
Vehicle related incidents dealt with	
Vehicle (ASB/Nuisance)	45
Road Traffic Collision	12
Road Traffic Offence	56
Suspicious Vehicle	64
Taxi Touting	107
Drug Offences	
Drug Offence – Possession/ Supply (PWITS)	12
Drug Paraphernalia Found	72
Acquisitive crime	
Theft	11
Robbery	0

Nuisance: rowdy and inconsiderate behaviour

Nuisance - Incidents dealt with	
Nuisance (Adult/over 18)	1445
Nuisance (Illegal Traders)	83
Nuisance (Littering)	141
Nuisance (Licensed Premises)	223
Nuisance (Noise complaint)	554
Nuisance (Urinating in Public)	83
Nuisance (Youths under 18)	85

The Team's enthusiasm and commitment has been the cornerstone of the success in making the night time economy a safer place.

The Metropolitan Police 2016

Other incidents dealt with	
Criminal Damage	2
Discrimination – Racially Aggravated	7/2
Dog Related Incident (All)	1
Gathering Young People - No ASB	27
Offensive Weapon Recovered	6
Person check and/or Suspect person monitored	109
Property found and handed in	4
Health and Safety concerns	8
Intelligence received from member of the public	12
Street Refuse; Fly Tipping (4) Nuisance Litter (141)	145

Information and intelligence gathering

In the 12 months that this report covers, this single patrol team working 4 days per week, generated patrol reports that totalled 620,292 words of information and intelligence. This creates an intelligence picture which is not only quality assured, but produced in real time after each shift into Council Licensing, Police and Public Protection, which makes the volume usable and of significant value in the overall management and response to NTE. This is a picture that is unlikely to be held by any other Local Authority/Police Service when it is then combined with Police calls and Officer reports, Licensing reports and calls to the Council's out-of-hours ASB reporting line. This makes mapping and proportionately and efficiently responding to NTE issues at specific venues and areas, exceptional. This enables a multi-agency collaborative service delivery to encourage a busy and popular NTE and create a safe social environment.

words of information and intelligence generated:

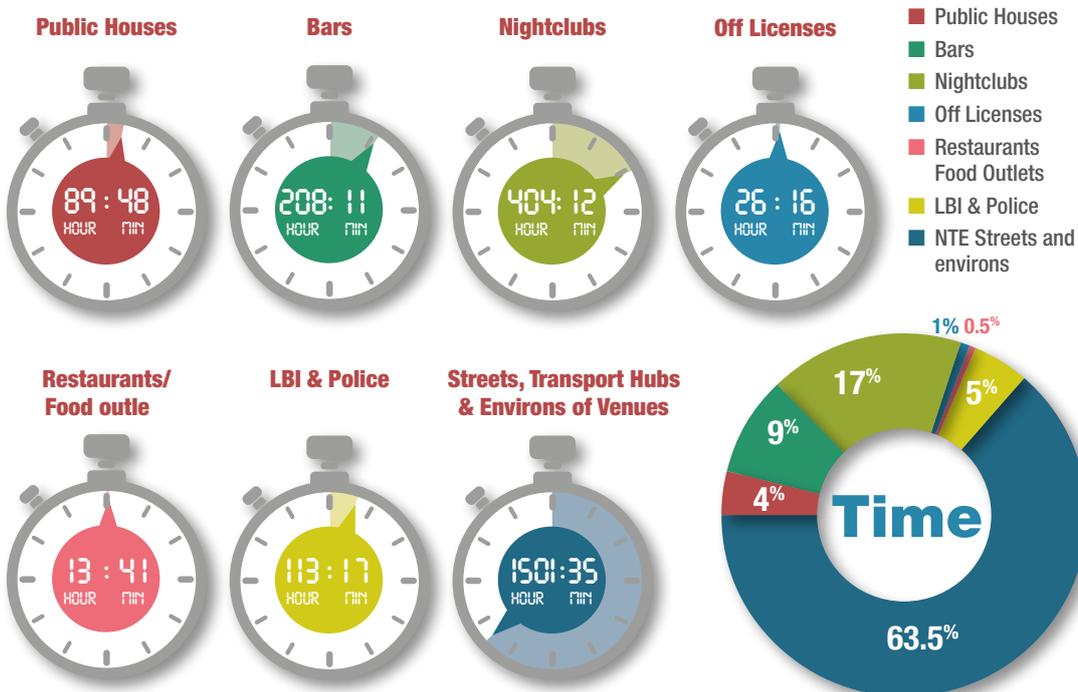
620,292

Increased presence to promote public safety

Assigned to this service is a marked, dedicated and highly visible vehicle. This serves the purpose of preventing crime and disorder by deterring, disrupting and displacing offending, as well as providing reassurance through high profile presence patrolling. Over this 12 month period this vehicle has travelled 9150 miles, over less than a 9 square mile area, predominately within high footfall areas. This is the equivalent of driving from the London Borough of Islington to Miami and back; or the length of the borough, from Archway to Farringdon (via Holloway Road and Upper Street) 1900times.

Triggers - Total directed attendance	1715
Pre-Shift: Non-Police Tasking visits & request (self-generated, Council, other partners)	1031
Pre-Shift: Police Tasking visits & request (email & nightly briefing)	400
Called by Public/ Door Staff (Direct) to attend	175
Called by ASB Line Control Room to attend	68
Called by other Parkguard unit	26
Called by Police to attend	15

Breakdown of premises by time and type:



Ward Coverage 260 days

(Thursday to Sunday inclusive per week)

*Data excludes no ward specified entries recorded under LBI

Ward	% of Visits	Number of Visits to Ward	Number of actions
St Mary's	23.14	738	242
Barnsbury	20.01	638	189
Clerkenwell	14.83	473	211
Bunhill	14.3	456	216
Caledonian	11.57	369	156
Junction	5.3	169	39
Finsbury Park	3.38	108	17
St Peter's	2.69	86	24
Holloway	1.53	49	18
Highbury East	1.09	35	7
Highbury West	1.06	34	6
St George's	0.28	9	2
Canonbury	0.25	8	1
Hillrise	0.18	6	0
Tollington	0.18	6	0
Mildmay	0.09	3	0
		3187	1128

Since the introduction of this team after the 1st 11 months there was a 17% reduction in alcohol – related crime and a 14% reduction in violence.

The Metropolitan Police 2016



In addition to the locations & venues which are all ward based, visits were conducted and incidents dealt with at venues which are not on the provided Islington Licensed Premises Register. Where possible the incident was tagged to the nearest premises on our system. Where we are called to or deal with a premises on a repeat basis then that venue is added to the reporting system. However, NTE problems are by their nature fluid, so numerous incidents occurred away from establishments, on the way to transport hubs and main roads. This necessitated mobile patrols along these routes. The Appendices show the breakdown and statistics around them. In addition to the ward based venues noted above, 289 visits were made under the umbrella location of London Borough of Islington. These would include “Street Patrols” i.e. the vehicle conducted passing patrols around an area rather than just a single street and did attend a given venue. This generic location is also used for “one-off” visits to new premises.

The remaining patrol time has been spent in the vicinity of licensed premises and high NTE footfall roads, addressing NTE related issues generated by people on the way to and from venues. Although is not linked to a venue type, it is of equal importance as the issues are still related to the commercial activity of the collective licensed premises, as a safer area supports better business.

Company Overview

Parkguard provides a wide range of community safety services, predominantly on behalf of Local Authorities and Police, as well as in partnership with various other statutory providers.

Parkguard is an Association of Chief Police Officers (ACPO) approved company under their Crime Prevention Initiatives and a Police accredited company under the Police Reform Act 2002 for the Metropolitan Police Service, Hertfordshire Constabulary and Essex Police. This Act allows Chief Constables to accredit certain organisations that work within a community safety remit and can meet extremely strict Police criteria. As such, we have become part of the extended policing family under the Community Safety Accreditation Scheme (CSAS). As an accredited organisation since 2005, Parkguard was the first private sector company and currently the only organisation to hold multiple area accreditations which facilitates cross-border working.

By being part of the wider Police family our services are sanctioned by state and our staff have to pass National Police Personnel Vetting and receive enhanced training above the standard industry requirements currently in the private sector. Our staff hold a number of delegated Police powers, not normally available outside of the Police service. We have maintained this standard and exercised these powers appropriately and consistently for over a decade across our service areas. Having a lawful right to act within the public domain, and the ability to exercise these powers means that we deliver tangible, effective action against offenders and our services operate within their own right, generating legitimacy and public confidence. Parkguard has a proven track record of delivering consistent partnership services, which hold value to local communities. By performing these roles collaboratively with the Police, Local Authority and other agencies through information sharing and established processes as a recognised partner, we are able to provide supportive roles that compliment local policing and the work done by partners. This aids in the reduction of a broad range of local issues and provides greater promotion of community safety when responding to public concerns. Due to these services being delivered in this way, as part of the wider Police family, we are subject to statutory control and afforded inclusion, which is often not found with private companies. We deliver our services in line with public service controls, ensuring transparency and accountability which allow protection in terms of delivery standards to the public that our Local Authority clients serve.

Generally our services fall into two main areas:

1

The design, implementation and subsequent delivery of public services on behalf of the Local Authority, such as Community Warden Schemes, Parks Patrol Services, Anti-Social Behaviour (ASB) Response Teams, outreach support and Night Time Economy policing support.

2

The second is alternative approaches for specific local concerns such as gang exit programmes, youth diversion, outreach/harm reduction, education-based responses and dealing with irresponsible dog ownership and dangerous dogs.

Our main activities within these areas include high-visibility patrolling to deter and disrupt offending and to gather information and intelligence to aid in efficient wider action. These patrols promote community safety by providing early intervention, prevention and by actively targeting and prioritising lower level nuisance and other forms of Anti-social Behaviour. The overall aims of our services are to enable, facilitate and support wider action by the authority and Police to then collaboratively achieve longer term solutions to community issues and also elevate service demand. This enables the Local Authority and Police to address higher priority calls, improve response with appropriate use of resources and also focus on their core responsibilities without being abstracted to action tasks that do not require a Police or higher level response.



Parkguard Ltd

Service provider to Local Authorities & Police

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Our Local Authority and Police support services are regulated by the authorities for whom we work to ensure accountability and transparency. As a result many are integrated within existing Local Authority or Police teams in order to deliver tangible results in a complimentary way - as one service, in which all members of the community have open and equal access.

Parkguard is an innovative company, which covers all areas of crime prevention, specialising in partnership approaches to solve problems. Parkguard is not an opportunistic product of austerity or diversifying focus, to capitalise on current perceived fear of rising crime and reductions in policing by the public. Parkguard continues, as intended to be from the start, a community safety service provider. Our core services have been delivered for many years with little change to delivery or role type and are well established within our areas of work.

The company also has a General Security Division which compliments our specific and unique approach outlined above. We have selected a pricing structure for the General Security Division that is competitive within the security industry, placing us in the low to mid-range pricing bracket. However, due to our Police Accredited status, this division is of a higher standard than the industry average to prevent any negative impact on the primary company focus and our reputation. This means clients using our General Security Division are afforded high quality staff and equipment, combined with specialist area policing knowledge, while maintaining low industry prices.

From our unique ways of working, Parkguard has achieved numerous awards. In 2010 we were recognised by Hertfordshire Police for our significant contribution to community safety. In 2012 we received an award from Essex Police for our commitment to community safety and being the longest serving accredited organisation and we also achieved BS ISO 14001. In 2013 we were awarded by the Metropolitan Police as Partner of the Year and during 2014 we achieved ISO 9001 status and awarded the London Living Wage Mark. In 2015 we achieved BS ISO 18001 and we developed a supportive policing role to aid in managing Night Time Economy issues in partnership with Islington Council & the Metropolitan Police; this type of approach was a national first. In 2016 we were awarded by the Metropolitan Police Service for partnership & engagement in London at the Police & Security Awards and also received a certificate of appreciation from Ealing Police for our hard work and continued support to the Police and the people of Ealing.

Follow Parkguard on Twitter

- Main Feed: @ParkguardLtd
- Night Time Economy policing support (Islington): @Parkguard_NTE
- Recruitment: @Parkguard_Rec

Alternative Contacts:

- Parkguard Office: 0845 467 3023
Email Info@parkguard.co.uk

Community Safety Accredited Company:

- Association of Chief Police Officers (ACPO) Approved Company
- Accredited by Essex Police
- Accredited by Hertfordshire Constabulary
- Accredited by Metropolitan Police

Awards:

- Awarded by Hertfordshire Constabulary for significant contribution to community safety
- Awarded by Essex Police for commitment to Community Safety as the longest serving CSAS Company
- Awarded Metropolitan Police Partner of the Year (Islington Borough) 2013
- Winners of the Metropolitan Police "Police and Security (PaS) London Awards 2016" for Partnership & Engagement
- Awarded by the Metropolitan Police "For hard work and continued support to Ealing Police and the people of Ealing" 2016

Company Information

Company Registration Number: 6157958
VAT Registration Number: 906598196
Registered with the Information Commissioner's Office

- BS EN ISO 14001: 2004
- BS EN ISO 9001: 2008
- BS OHSAS 18001: 2007

Accreditations

